iLearnoz
Learn. Grow. Become
RTO NO: 52791; Cricos Code: 03831C

A FEW REASONS TO CHOOSE US

DYNAMIC TEAM
EDUCATION WITH QUALITY SERVICE

NATIONALLY RECOGNISED QUALIFICATIONS

QUALITY TEACHING
PASSIONATE TEACHERS WHO ARE PROFESSIONALS IN THEIR FIELD

EXCELLENT FACILITIES & STUDENT SUPPORT
GREAT LEARNING ENVIRONMENT

APPLY

To apply for courses as an international student, please complete the Enrolment Form (International Student) with the required supporting documents.

For further information about the enrolment procedure, please visit our website: www.ilearnoz.edu.au

admissions@ilearnoz.edu.au
marketing@ilearnoz.edu.au

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www.ilearnoz.edu.au

COMMUNITY SERVICES

Nationally Recognised Training

Australian Qualifications Framework

www.ilearnoz.edu.au

CHC52015 DIPLOMA OF COMMUNITY SERVICES

This qualification reflects the roles of community services, case management and social housing workers involved in managing, coordinating and/or delivering person-centred services to individuals, groups and communities. At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for supervising other workers and volunteers and/or case management, program coordination or the development of new business opportunities.

DELIVERY APPROACH

The course is delivered in the classroom and through structured self-study, 20 hours per week. iLearnOz uses various techniques during face-to-face delivery, including trainer presentations and demonstrations, individual tasks, case studies, research, role plays, practical demonstrations and group work. The total amount of training provided being structured classroom sessions is 888 hours and for structured self-study is 320 hours. The time scheduled for assessment in class is 392 hours. Homework which is unsupervised and may include research for assessments and general reading, is expected to be on average 5 hours a week. A work placement of 100 hours is also required. Students will be provided with a class timetable at the time of enrolment.

ASSESSMENTS

A range of assessment methods will be used to access the required skills and knowledge for each unit of competency. These may include but limited to may be case studies, projects, questioning and practical demonstration. Students will be notified in advance of the time and form of an assessment. As this is competency-based training, the outcome of the student assessment will be deemed Competent (C) or Not Yet Competent (NYC).

ENTRY REQUIREMENTS

- Be at least 18 years of age and have completed the equivalent of Year 12.
- Participate in a course entry interview to determine suitability for the course and student needs.
- Have an IELTS* score of 5.5 (test results must be no more than 2 years old). English language competence can also be demonstrated through documented evidence of any of the following:
  - Educated for 5 years in an English speaking country; or
  - Completed at least 6 months of a Certificate IV level course in an Australian iLearnOz; or
  - Successful completion of an English Placement Test
    *Note that other English language tests such as PTE and TOEFL can be accepted. Students are required to provide their results so that it can be confirmed they are equivalent to IELTS 5.5.

PATHWAYS

Potential employment options are in a range of community services management roles. Students who complete this course may wish to continue their education into CHC62015 Advanced Diploma of Community Sector Management or higher education qualification in community services.

WORK PLACEMENT

Students will be required to complete 100 hours of work placement which they will complete during the term breaks at a time to suit themselves and the work placement provider. Each block will be 12.5 hours. Students must undergo a police check prior to placement which will be at the student's own cost. Work placement agreements will be signed with participating organisations and a facilities check will take place prior to the agreement being signed. Work placement providers will be provided information about clear expectations for the work placement. iLearn Oz will also ensure that agency supervisors are suitably qualified, as documented in our Work placement guidelines. The iLearn Oz trainer and assessor will also conduct an assessment in the workplace.

ACADEMIC YEAR/ START DATES

Year/Term	Term 1			Term 2			Term 3			Term 4		
2023	09 JAN	13 FEB	13 MAR	10 APR	15 MAY	12 JUN	10 JUL	14 AUG	11 SEP	09 OCT	13 NOV	11 DEC
	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015

Year/Term	Term 1			Term 2			Term 3			Term 4		
2024	08JAN	12 FEB	11 MAR	08 APR	13 MAY	10 JUN	08 JUL	12 AUG	09 SEP	14 OCT	11 NOV	09 DEC
	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015	CHC52015

COURSE CREDIT

Students may apply for recognition of existing qualifications or skills, knowledge and experience (credit transfer or recognition of prior learning). The granting of course credit may affect course fees, as well as the duration of the course. This process is outlined in iLearn Oz Student Enrolment and Completion Policy and Associated Procedures and Training and Assessment Policy & Associated Procedures.

Qualification	Competency		Fees/ Duration
CHC52015 DIPLOMA OF COMMUNITY SERVICES CRICOS COURSE CODE 105540K	CHCCCS007	Develop and implement service programs (Core)	**AUD 24000** 104 Weeks (Tuition fee) **AUD 100** Qualification (Course Material fee) **AUD 200** (Enrollment fee)
	CHCCOM003	Develop workplace communication strategies (Core)	
	CHCDEV002	Analyse impacts of sociological factors on clients in community work and services (Core)	
	CHCDIV003	Manage and promote diversity (Core)	
	CHCLEG003	Manage legal and ethical compliance (Core)	
	CHCMGT005	Facilitate workplace debriefing and support processes (Core)	
	CHCPRP003	Reflect on and improve own professional practice (Core)	
	HLTWHS004	Manage work health and safety (Core)	
	CHCDEV001	Confirm client developmental status (Elective)	
	CHCCSM005	Develop, facilitate and review all aspects of case management (Elective)	
	CHCCCS004	Assess co-existing needs (Elective)	
	CHCADV002	Provide advocacy and representation services (Elective)	
	CHCCDE011	Implement community development strategies (Elective)	
	CHCCSL002	Apply specialist interpersonal and counselling interview skills (Elective)	
	CHCPRP001	Develop and maintain networks and collaborative partnerships (Elective)	
	CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issue (Elective)	